

MICHAEL ANDERSON

Data Visualization Analyst

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I am a Data Visualization Specialist with over 6 years of experience in the telecommunications industry, where I focus on translating complex network data into clear visualizations that enhance operational efficiency. My background in computer science and data analytics equips me with the skills necessary to utilize tools like Tableau and SQL effectively.

WORK EXPERIENCE

Data Visualization Analyst | Telecom Solutions Inc.

Jan 2022 – Present

- Developed dashboards to visualize network performance metrics, improving response time to issues by 25%.
- Collaborated with engineering teams to identify key metrics for data visualization.
- Utilized SQL and Tableau to analyze customer usage patterns and visualize trends.
- Conducted training for technical staff on data visualization tools and techniques.
- Presented visual reports to management, driving strategic initiatives.
- Streamlined data collection processes to enhance reporting accuracy.

Data Analyst | Network Insights Group

Jul 2019 – Dec 2021

- Analyzed network data to support visual reporting initiatives focused on improving service quality.
- Developed templates for standardized reporting, ensuring consistency in data visualizations.
- Worked with cross-functional teams to visualize customer feedback and usage metrics.
- Participated in strategic planning sessions, providing visual insights that informed technical decisions.
- Recognized for contributions to enhancing network performance through data analysis.
- Maintained strong communication with stakeholders to ensure data accuracy.

SKILLS

Tableau

SQL

Network Analysis

Data Visualization

Telecommunications

Reporting

EDUCATION

Bachelor of Science in Data Analytics

2015 – 2019

Technical University

ACHIEVEMENTS

- Improved response time to network issues by 25% through effective data visualization.
- Received 'Outstanding Achievement Award' for contributions to operational efficiency.
- Published a report on best practices in telecom data visualization for industry stakeholders.

LANGUAGES

English

Spanish

French