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SKILLS

- Data Quality Assurance
- SQL
- Python
- Telecommunications Data
- Compliance
- Data Analysis

EDUCATION

**BACHELOR OF SCIENCE IN
TELECOMMUNICATIONS MANAGEMENT,
UNIVERSITY OF TELECOM STUDIES**

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Achieved a 95% data accuracy rate in customer records over three years.
- Recognized for implementing a successful data validation initiative that improved service delivery.
- Presented data quality findings at industry conferences, enhancing company reputation.

Michael Anderson

DATA QUALITY ANALYST

Experienced Data Quality Analyst specializing in telecommunications with over 8 years in data management and quality assurance. Expert in analyzing call data records and customer information to ensure compliance with industry standards. Proven ability to collaborate with technical teams to identify data issues and implement effective solutions. Strong analytical skills coupled with a comprehensive understanding of telecommunications data structures.

EXPERIENCE

DATA QUALITY ANALYST

Telecom Solutions Inc.

2016 - Present

- Conducted comprehensive audits of call data records to ensure accuracy and compliance.
- Worked with engineering teams to develop data validation processes that improved data integrity by 30%.
- Analyzed customer data to identify trends and areas for operational improvement.
- Prepared and presented data quality reports to senior management.
- Trained cross-functional teams on data quality best practices and compliance regulations.
- Utilized SQL and Python for data analysis and reporting, enhancing data accessibility.

QUALITY ASSURANCE DATA ANALYST

ConnectAll Telecom

2014 - 2016

- Managed data quality initiatives across multiple telecommunications projects.
- Developed automated scripts for data quality checks, reducing manual effort by 60%.
- Collaborated with stakeholders to ensure data accuracy for billing and customer service departments.
- Conducted training sessions on data governance and quality assurance processes.
- Analyzed data discrepancies and recommended solutions to improve data integrity.
- Generated periodic reports on data quality metrics for operational review.