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SKILLS

- Healthcare Analytics
- Data Analysis
- Patient Outcomes
- Statistical Software
- Reporting
- Process Improvement

EDUCATION

**MASTER OF SCIENCE IN HEALTH
INFORMATICS, JOHNS HOPKINS
UNIVERSITY**

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Improved patient care delivery processes, achieving a 15% reduction in wait times.
- Received the Excellence in Healthcare Award for contributions to quality improvement initiatives.
- Developed a data-driven framework that enhanced patient engagement strategies.

Michael Anderson

HEALTHCARE DATA ANALYST

Results-oriented Data Driven Business Analyst with a focus on healthcare analytics and operational improvement. Exceptional ability to analyze health data to enhance patient outcomes and streamline healthcare operations. Proven track record in collaborating with clinical teams to develop data-driven strategies that improve service delivery and patient satisfaction. Proficient in utilizing healthcare analytics tools and methodologies to drive insights that inform strategic decisions.

EXPERIENCE

HEALTHCARE DATA ANALYST

Wellness Health Systems

2016 - Present

- Analyzed patient care data to identify trends and improve healthcare delivery, resulting in a 20% increase in patient satisfaction.
- Collaborated with clinical staff to develop dashboards that track key health metrics.
- Utilized statistical software to conduct health outcomes analysis, informing clinical strategies.
- Facilitated training sessions on data interpretation for healthcare providers.
- Presented findings to management, influencing strategic healthcare initiatives.
- Developed predictive models to assess patient risk and improve care plans.

BUSINESS ANALYST INTERN

Health Data Solutions

2014 - 2016

- Assisted in analyzing healthcare data for quality improvement projects.
- Participated in the development of data collection protocols to enhance data integrity.
- Supported the creation of reports highlighting key performance indicators.
- Engaged with cross-functional teams to align operational goals with data insights.
- Conducted research on healthcare trends to inform strategic planning.
- Contributed to the development of a healthcare analytics dashboard for real-time monitoring.