



# Michael ANDERSON

## QUALITY ASSURANCE MANAGER

A highly skilled Dairy Technologist with a focus on quality assurance and regulatory compliance, possessing over 9 years of experience in the dairy industry. Expertise in developing and implementing quality management systems to ensure product safety and consistency. A proactive problem-solver, adept at conducting comprehensive audits and inspections to identify potential hazards and improve operational efficiency.

### CONTACT

- 📞 (555) 234-5678
- ✉️ michael.anderson@email.com
- 🌐 www.michaelanderson.com
- 📍 San Francisco, CA

### SKILLS

- Quality assurance
- Regulatory compliance
- Auditing
- Training
- Problem-solving
- Documentation

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

**BACHELOR OF SCIENCE IN FOOD  
SCIENCE, UNIVERSITY OF FOOD  
TECHNOLOGY**

### ACHIEVEMENTS

- Achieved a 100% compliance rate during external audits.
- Implemented quality initiatives that reduced customer complaints by 30%.
- Recognized for excellence in quality management in 2020.

### WORK EXPERIENCE

#### QUALITY ASSURANCE MANAGER

Pure Dairy Products

2020 - 2025

- Developed and implemented a comprehensive quality management system.
- Conducted regular audits to ensure compliance with food safety standards.
- Trained staff on quality control processes and best practices.
- Collaborated with production to resolve quality issues efficiently.
- Led investigations into product complaints and implemented corrective actions.
- Prepared documentation for regulatory inspections and audits.

#### QUALITY CONTROL ANALYST

Dairy Quality Labs

2015 - 2020

- Performed routine testing on dairy products for quality assurance.
- Maintained accurate records of test results and findings.
- Assisted in developing testing protocols for new products.
- Participated in internal quality audits and inspections.
- Collaborated with R&D to ensure product specifications were met.
- Provided feedback on quality issues to production teams.