MA

Michael
ANDERSON

QUALITY ASSURANCE MANAGER

A dynamic Dairy Science Analyst with a robust background in dairy processing and quality management. Over 9 years of experience in the dairy industry, focusing on the optimization of production processes and enhancing product quality. Expertise in utilizing advanced analytical tools to monitor and improve operational efficiencies. Demonstrates a strong commitment to quality assurance and regulatory compliance, ensuring adherence to industry standards.

CONTACT

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- San Francisco, CA

SKILLS

- Quality Management
- Process Optimization
- Compliance
- Data Analysis
- Training
- Communication

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR'S IN DAIRY SCIENCE, UNIVERSITY OF DAIRY TECHNOLOGY, 2013

ACHIEVEMENTS

- Achieved a 95% compliance rate in quality audits over three consecutive years.
- Developed a training program that improved staff knowledge and performance.
- Recognized for leading a project that reduced processing costs by 15%.

WORK EXPERIENCE

QUALITY ASSURANCE MANAGER
Pure Dairy Products
2020 - 2025

- Oversaw quality assurance programs to ensure compliance with safety standards.
- Implemented process improvements that reduced defects by 40%.
- Conducted internal audits to assess compliance with regulatory requirements.
- Collaborated with production teams to enhance product quality.
- Developed training materials for staff on quality control practices.
- Reported quality metrics to senior management, influencing strategic decisions.

DAIRY PROCESSING TECHNICIAN
Creamy Delights Inc.
2015 - 2020

- Monitored production processes to ensure quality and safety standards.
- Assisted in the implementation of new processing technologies.
- Conducted regular equipment maintenance to minimize downtime.
- Participated in root cause analysis for quality issues.
- Trained new employees on processing techniques and safety protocols.
- Maintained accurate records of production and quality metrics.