



# MICHAEL ANDERSON

## SENIOR QUALITY ASSURANCE ANALYST

### CONTACT

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- San Francisco, CA

### SKILLS

- Quality Systems
- Regulatory Compliance
- Risk Management
- Data Analysis
- Continuous Improvement
- Team Collaboration

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

MASTER OF SCIENCE IN DAIRY SCIENCE,  
DAIRY RESEARCH INSTITUTE

### ACHIEVEMENTS

- Improved product quality ratings by 40% through enhanced quality control processes.
- Led a project team that reduced waste in production by 20%.
- Received the Quality Excellence Award for outstanding contributions to quality assurance.

### PROFILE

Results-oriented Dairy Quality Assurance Specialist with extensive experience in quality systems and product safety within the dairy sector. Expertise lies in developing and implementing quality assurance protocols that enhance product integrity and safety. Demonstrates a strong commitment to regulatory compliance and industry best practices, ensuring that all dairy products meet stringent safety standards.

### EXPERIENCE

#### SENIOR QUALITY ASSURANCE ANALYST

##### Pure Dairy Co.

2016 - Present

- Conducted comprehensive quality assessments of dairy products throughout the production cycle.
- Developed and implemented quality assurance policies and procedures.
- Utilized FMEA to identify potential quality risks and mitigate them effectively.
- Performed root cause analysis on product failures and implemented corrective actions.
- Collaborated with R&D to ensure quality standards are met in new product development.
- Trained staff on best practices in quality assurance and compliance.

#### QUALITY TECHNICIAN

##### Dairy Fresh Inc.

2014 - 2016

- Monitored production processes to ensure adherence to quality standards.
- Conducted sensory evaluations and laboratory tests on dairy products.
- Assisted in the development of quality metrics and key performance indicators.
- Coordinated with suppliers to ensure quality specifications for raw materials were met.
- Participated in product quality reviews and audits.
- Maintained accurate records of quality tests and findings.