



# MICHAEL ANDERSON

## Quality Assurance Manager

San Francisco, CA • (555) 234-5678 • michael.anderson@email.com • www.michaelanderson.com

---

### SUMMARY

A dedicated Dairy Quality Assurance Specialist with over a decade of comprehensive experience in quality control and assurance within the dairy industry. Possesses a profound knowledge of regulatory compliance standards and best practices in dairy production, ensuring the highest levels of product safety and quality. Demonstrates exceptional analytical skills, enabling the identification of potential quality issues and the implementation of effective corrective actions.

---

### WORK EXPERIENCE

#### Quality Assurance Manager Dairy Innovations Inc.

Jan 2023 - Present

- Developed and maintained quality management systems compliant with FDA and USDA standards.
- Conducted regular internal audits to ensure adherence to quality protocols.
- Implemented corrective actions based on audit findings to improve product quality.
- Led a team of quality auditors, providing training and support in quality control methodologies.
- Collaborated with production teams to establish quality benchmarks and performance metrics.
- Monitored product testing and analysis to ensure compliance with safety regulations.

#### Quality Control Specialist Fresh Dairy Products Ltd.

Jan 2020 - Dec 2022

- Executed daily quality checks on raw materials and finished products, ensuring compliance with specifications.
  - Utilized statistical process control tools to analyze production data and identify trends.
  - Coordinated with suppliers to ensure quality standards of incoming materials.
  - Developed training materials for new hires on quality assurance processes.
  - Assisted in the development of new product formulations, ensuring quality consistency.
  - Participated in product recalls by analyzing data and implementing corrective measures.
- 

### EDUCATION

#### Bachelor of Science in Food Science, University of Dairy Sciences

Sep 2019 - Oct 2020

---

### ADDITIONAL INFORMATION

- **Technical Skills:** Quality Assurance, Regulatory Compliance, Auditing, Statistical Analysis, Team Leadership, Training Development
- **Awards/Activities:** Reduced product non-conformance rates by 30% through effective quality management initiatives.
- **Awards/Activities:** Successfully led a team that achieved ISO 9001 certification within one year.
- **Awards/Activities:** Implemented a new quality training program that improved staff performance metrics by 25%.
- **Languages:** English, Spanish, French