



Michael

ANDERSON

OPERATIONS MANAGER

A results-driven Dairy Processing Technologist with over 9 years of experience in operational management and process optimization within the dairy sector. Demonstrates exceptional leadership abilities, having managed teams in high-volume production environments. Expertise in implementing best practices in dairy processing, focusing on efficiency and waste reduction. Proven track record of enhancing productivity through strategic planning and resource management.

WORK EXPERIENCE

OPERATIONS MANAGER

Golden Dairy Ltd.

2020 - 2025

- Managed daily operations of a high-capacity dairy processing facility.
- Implemented lean initiatives that reduced operational costs by 20%.
- Led a team of 50+ employees, fostering a culture of accountability and performance.
- Negotiated contracts with suppliers to maintain quality standards.
- Conducted performance reviews and set operational KPIs.
- Monitored compliance with health and safety regulations.

PRODUCTION SUPERVISOR

Farm Fresh Dairy

2015 - 2020

- Oversaw production schedules to ensure timely product delivery.
- Trained new employees on production techniques and safety protocols.
- Implemented process improvements that increased production efficiency by 15%.
- Coordinated with quality assurance to monitor product quality.
- Managed inventory levels to prevent shortages and overstock.
- Conducted root cause analysis on production issues to identify solutions.

CONTACT

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SKILLS

- Operational Management
- Process Optimization
- Lean Manufacturing
- Team Leadership
- Supplier Negotiation
- Safety Compliance

LANGUAGES

- English
- Spanish
- French

EDUCATION

**BACHELOR OF SCIENCE IN FOOD
ENGINEERING, PENNSYLVANIA STATE
UNIVERSITY**

ACHIEVEMENTS

- Improved production efficiency by 30% through process optimization initiatives.
- Recognized for excellence in operational management with the Company Leadership Award.
- Successfully reduced equipment downtime by 25% through proactive maintenance strategies.