



MICHAEL ANDERSON

Quality Assurance Engineer

Experienced Dairy Processing Engineer with a focus on innovation and quality assurance in dairy production. With over 7 years of experience in the field, adept at managing complex projects and improving processing efficiency. Strong background in dairy technology and engineering principles, complemented by a commitment to sustainability and regulatory compliance.

WORK EXPERIENCE

Quality Assurance Engineer

2020-2023

Dairy Quality Services

- Developed and implemented quality assurance protocols that reduced product defects by 20%.
- Conducted regular audits of processing facilities to ensure compliance with safety standards.
- Collaborated with production teams to address quality issues promptly.
- Analyzed customer feedback to inform product development initiatives.
- Trained employees on quality control methodologies and best practices.
- Prepared reports on quality metrics for management review.

Dairy Processing Engineer

2019-2020

Fresh Dairy Co.

- Optimized processing workflows to improve efficiency and reduce waste.
- Participated in product development projects that enhanced product offerings.
- Documented processing procedures to ensure compliance with industry regulations.
- Collaborated with supply chain teams to improve ingredient quality.
- Engaged in troubleshooting and maintenance of processing equipment.
- Facilitated training sessions on new technologies and equipment.

ACHIEVEMENTS

- Led a quality improvement initiative that won the 'Best Practices Award' in the industry.
- Implemented a new quality management system recognized for excellence.
- Achieved a significant reduction in customer complaints through quality enhancements.

CONTACT

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EDUCATION

Master of Science in Dairy Engineering

University of Dairy Technology
2014

SKILLS

- Quality Assurance
- Process Optimization
- Project Management
- Regulatory Compliance
- Data Analysis
- Team Collaboration

LANGUAGES

- English
- Spanish
- French