

# MICHAEL ANDERSON

Quality Assurance Supervisor

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A detail-oriented Dairy Plant Operations Specialist with 7 years of experience in dairy manufacturing, focusing on quality assurance and production optimization. This individual has demonstrated a strong ability to manage production processes and ensure compliance with industry regulations. Skilled in analyzing operational data to identify inefficiencies and implement corrective actions. Recognized for commitment to safety and quality, with a track record of fostering a culture of excellence within the team.

## WORK EXPERIENCE

### Quality Assurance Supervisor | Dairy Excellence Partners

Jan 2022 – Present

- Supervised quality assurance processes for dairy products, ensuring compliance.
- Implemented corrective actions for quality issues, resulting in improved product quality.
- Conducted training for staff on quality standards and procedures.
- Monitored production processes to ensure adherence to quality specifications.
- Collaborated with production teams to address quality-related challenges.
- Maintained records of quality assessments and audit results.

### Production Associate | Fresh Dairy Goods

Jul 2019 – Dec 2021

- Assisted in daily production operations, focusing on efficiency and quality.
- Monitored equipment performance and reported issues to supervisors.
- Participated in safety training and quality improvement initiatives.
- Maintained cleanliness and hygiene in production areas.
- Supported inventory management and raw material procurement.
- Engaged in continuous improvement projects to enhance production processes.

## SKILLS

Quality Assurance

Production Management

Data Analysis

Team Training

Process Improvement

Regulatory Compliance

## EDUCATION

### Bachelor of Science in Food Science

2015

University of Culinary Arts

## ACHIEVEMENTS

- Improved product quality metrics by 20% through effective QA initiatives.
- Received 'Star Performer' award for outstanding contributions in 2019.
- Successfully led a team in achieving compliance with new safety regulations.

## LANGUAGES

English

Spanish

French