



# Michael ANDERSON

## DAIRY QUALITY SUPERVISOR

Accomplished Dairy Operations Supervisor with a decade of experience in managing dairy production and quality assurance in fast-paced environments. Expertise in developing operational strategies that prioritize safety, quality, and efficiency. Demonstrated ability to lead diverse teams, fostering collaboration and driving performance through effective training and mentoring. Strong analytical skills, enabling data-driven decision-making to improve processes and product quality.

### CONTACT

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### SKILLS

- Quality Assurance
- Team Supervision
- Process Improvement
- Regulatory Compliance
- Data Analysis
- Training and Development

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

**ASSOCIATE DEGREE IN DAIRY TECHNOLOGY, COMMUNITY COLLEGE, 2011**

### ACHIEVEMENTS

- Achieved a 25% reduction in product recalls through enhanced quality systems.
- Recognized for leadership excellence in cross-departmental projects.
- Successfully launched a new product line that increased revenue by 15%.

### WORK EXPERIENCE

#### DAIRY QUALITY SUPERVISOR

Mountain Dairy Products

2020 - 2025

- Supervised quality assurance processes for milk and cheese production.
- Implemented new testing protocols, improving quality metrics by 20%.
- Trained staff on quality control measures, enhancing compliance by 30%.
- Coordinated with production teams to resolve quality issues promptly.
- Conducted regular audits to ensure adherence to safety standards.
- Analyzed customer feedback to drive product improvements.

#### PRODUCTION ASSISTANT SUPERVISOR

Dairy Farm Fresh

2015 - 2020

- Assisted in overseeing production lines for yogurt and butter.
- Implemented lean techniques to enhance workflow efficiency.
- Managed inventory levels to reduce waste and optimize costs.
- Trained new employees on safety and operational procedures.
- Collaborated with maintenance teams to ensure equipment reliability.
- Monitored production data to identify trends and areas for improvement.