



# MICHAEL ANDERSON

## Cybersecurity Auditor

Experienced Cybersecurity Auditor with 5 years of experience in the retail sector, focusing on safeguarding customer data and ensuring compliance with PCI DSS standards. I have a strong background in conducting risk assessments and audits to identify vulnerabilities in payment processing systems and point-of-sale terminals. My work involves collaborating with IT and operations teams to implement security measures that protect sensitive customer information while enhancing operational efficiency.

### CONTACT

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- San Francisco, CA

### EDUCATION

#### Bachelor of Science in Cybersecurity

Retail University  
2017

### SKILLS

- PCI DSS Compliance
- Risk Assessment
- Payment Security
- Incident Response
- Security Awareness Training
- Vulnerability Management

### LANGUAGES

- English
- Spanish
- French

### WORK EXPERIENCE

#### Cybersecurity Auditor

2020-2023

RetailGuard LLC

- Conducted audits of payment processing systems to ensure compliance with PCI DSS regulations.
- Identified and mitigated vulnerabilities in point-of-sale systems through risk assessments.
- Collaborated with IT teams to implement security measures that protect customer data.
- Monitored security alerts and responded to incidents in real-time.
- Facilitated security awareness training for retail staff on data protection practices.
- Provided recommendations to enhance overall security posture in retail operations.

#### Information Security Analyst

2019-2020

ShopSecure Inc.

- Assisted in conducting risk assessments and audits for retail information systems.
- Engaged in monitoring security incidents and analyzing potential threats.
- Collaborated with various departments to ensure adherence to security policies.
- Participated in the development of incident response plans for retail environments.
- Provided insights to management on improving security measures based on audit findings.
- Facilitated training sessions on best practices for securing customer information.

### ACHIEVEMENTS

- Improved compliance rates with PCI DSS by 30% through comprehensive audits.
- Recognized for outstanding contributions to security initiatives within the retail sector.
- Developed a security awareness program that reduced data breaches in retail stores.