



# Michael ANDERSON

## CUSTOMS OPERATIONS MANAGER

Proficient Customs Clearance Executive with significant experience in import and export operations, specializing in compliance and regulatory frameworks. Demonstrates a strong ability to navigate complex customs processes while maintaining efficiency and accuracy. Proven expertise in leveraging technology to enhance operational workflows and reduce clearance times. Committed to fostering compliance culture within organizations through effective training and communication strategies.

### CONTACT

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### SKILLS

- Customs operations
- Regulatory compliance
- Process improvement
- Training
- Data management
- Stakeholder relations

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

**DIPLOMA IN CUSTOMS MANAGEMENT,  
INSTITUTE OF TRADE AND LOGISTICS**

### ACHIEVEMENTS

- Increased operational efficiency by 20% through process automation.
- Received commendation for excellence in customer service from multiple clients.
- Successfully led a compliance initiative that reduced audit findings by 50%.

### WORK EXPERIENCE

#### CUSTOMS OPERATIONS MANAGER

Border Solutions Ltd.

2020 - 2025

- Directed customs operations and ensured compliance with all regulatory requirements.
- Implemented operational improvements that increased processing efficiency.
- Managed relationships with customs brokers and government agencies.
- Conducted training sessions for staff on customs procedures.
- Analyzed customs data to identify areas for improvement.
- Developed compliance documentation to facilitate audits.

#### CUSTOMS SPECIALIST

Global Logistics Partners

2015 - 2020

- Handled customs documentation for international shipments.
- Assisted clients with compliance questions and provided guidance.
- Maintained accurate records for customs audits.
- Collaborated with logistics teams to ensure timely clearance.
- Reviewed tariff classifications to ensure accuracy.
- Participated in continuous improvement initiatives for customs processes.