



MICHAEL ANDERSON

DIRECTOR OF CREW OPERATIONS

PROFILE

Highly analytical Crew Operations Executive with a robust background in operational leadership and crew resource management. Over 12 years of experience in the maritime industry, specializing in optimizing crew performance and enhancing operational workflows. Proficient in employing innovative strategies to elevate crew efficiency and ensure compliance with maritime regulations. Renowned for cultivating a collaborative team environment that emphasizes accountability and excellence.

EXPERIENCE

DIRECTOR OF CREW OPERATIONS

Oceanic Shipping Co.

2016 - Present

- Oversaw crew logistics for a fleet of 50 vessels, ensuring optimal crew deployment.
- Implemented a new crew management system that reduced operational costs by 15%.
- Led a team of 20 crew coordinators and planners in daily operations.
- Developed contingency plans to manage crew shortages during peak seasons.
- Conducted performance reviews and provided coaching to improve team effectiveness.
- Collaborated with HR to enhance recruitment processes for crew members.

CREW RESOURCE MANAGER

Nautical Ventures

2014 - 2016

- Managed crew assignments for multiple vessels operating in international waters.
- Utilized data analytics to forecast crew needs and optimize scheduling.
- Ensured compliance with maritime labor regulations and safety standards.
- Developed training programs to enhance crew skills and performance.
- Facilitated communication between crew members and management to address concerns.
- Tracked crew performance metrics to identify areas for improvement.

CONTACT

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SKILLS

- crew resource management
- maritime operations
- compliance management
- data analysis
- team development
- cost reduction

LANGUAGES

- English
- Spanish
- French

EDUCATION

MASTER OF BUSINESS
ADMINISTRATION, MARITIME
MANAGEMENT, GLOBAL MARITIME
UNIVERSITY

ACHIEVEMENTS

- Achieved a 20% increase in crew retention rates through improved engagement strategies.
- Recognized for excellence in operational management at national maritime conference.
- Implemented a new training initiative that resulted in a 30% improvement in crew performance ratings.