



MICHAEL ANDERSON

Crew Operations Manager

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SUMMARY

Dynamic and results-oriented Crew Operations Executive with over 10 years of comprehensive experience in managing crew logistics and operational efficiency within the aviation sector. Expertise in optimizing crew scheduling, enhancing operational protocols, and ensuring compliance with regulatory frameworks. Proven track record in leading cross-functional teams to achieve strategic objectives and improve service delivery.

WORK EXPERIENCE

Crew Operations Manager Skyline Airlines

Jan 2023 - Present

- Directed crew scheduling operations for a fleet of over 150 aircraft.
- Implemented advanced rostering software to improve crew utilization by 20%.
- Collaborated with safety teams to ensure compliance with aviation regulations.
- Managed a team of 12 crew coordinators, enhancing team productivity through targeted training.
- Analyzed operational data to identify efficiency gaps and recommend strategic improvements.
- Facilitated interdepartmental communication to streamline crew operations and enhance service delivery.

Crew Scheduler Aero Travels

Jan 2020 - Dec 2022

- Developed crew schedules ensuring optimal coverage for peak travel periods.
 - Utilized scheduling software to enhance crew assignment accuracy and reduce conflicts.
 - Assisted in the development of training modules for new scheduling systems.
 - Monitored crew compliance with rest regulations to ensure operational safety.
 - Participated in cross-functional teams to align crew operations with overall business objectives.
 - Prepared reports on crew utilization metrics for senior management review.
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EDUCATION

Bachelor of Science in Aviation Management, University of Chicago

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** crew scheduling, operational efficiency, regulatory compliance, data analytics, team leadership, process improvement
- **Awards/Activities:** Reduced crew scheduling conflicts by 30% through process optimization.
- **Awards/Activities:** Recognized as Employee of the Year for outstanding contributions to operational efficiency.
- **Awards/Activities:** Led a project that improved crew performance metrics by 25% within one year.
- **Languages:** English, Spanish, French