MA

Michael
ANDERSON

TECHNICAL WRITER

Versatile Creative Writer with a strong foundation in technical writing and user experience content creation. Expertise in producing clear, concise documentation that enhances user understanding and engagement. Skilled in collaborating with product teams to translate complex technical concepts into relatable content for diverse audiences. Proven ability to develop content that supports product launches, user manuals, and online help resources.

CONTACT

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- San Francisco, CA

SKILLS

- technical writing
- user experience
- content management
- SEO
- collaboration
- editing

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF ARTS IN TECHNICAL COMMUNICATION, UNIVERSITY OF TECHNOLOGY, 2014

ACHIEVEMENTS

- Improved user documentation satisfaction rates by 25% through user-centered design.
- Contributed to a project that received the 'Best Technical Documentation' award in 2022.
- Streamlined content processes, reducing documentation turnaround time by 15%.

WORK EXPERIENCE

TECHNICAL WRITER
Tech Solutions Corp.

2020 - 2025

- Developed comprehensive user manuals and online documentation for software products.
- Collaborated with engineers to ensure technical accuracy and clarity in content.
- Conducted user interviews to gather insights and improve documentation usability.
- Utilized content management systems to organize and maintain technical documentation.
- Created training materials that enhanced user onboarding experiences.
- Reviewed and edited documentation for consistency and adherence to style guidelines.

CONTENT WRITER
Digital Agency ABC

2015 - 2020

- Produced engaging content for websites, blogs, and social media platforms.
- Worked with marketing teams to align content with brand messaging and audience needs.
- Employed SEO techniques to improve organic search visibility and engagement.
- Participated in content audits to identify gaps and opportunities for improvement.
- Collaborated with designers to create visually appealing content layouts.
- Maintained an editorial calendar to ensure timely content delivery.