



# MICHAEL ANDERSON

## QUALITY ASSURANCE MANAGER

### PROFILE

Accomplished Construction Quality Technician with a robust background in the implementation of quality management systems within the construction sector. Expertise in conducting thorough inspections, audits, and compliance checks to ensure optimal project outcomes. Demonstrates a strategic approach to identifying quality deficiencies and implementing corrective actions, thereby enhancing overall project integrity. Proficient in collaborating with cross-functional teams to establish quality benchmarks and ensure adherence throughout the project lifecycle.

### EXPERIENCE

#### QUALITY ASSURANCE MANAGER

##### Premier Construction Group

2016 - Present

- Oversaw quality assurance processes across multiple large-scale projects.
- Developed and executed quality management strategies to meet client expectations.
- Conducted training sessions for staff on quality standards and practices.
- Facilitated root cause analysis to address quality failures.
- Collaborated with engineering teams to optimize construction methods.
- Reviewed and approved quality documentation for regulatory compliance.

#### FIELD QUALITY INSPECTOR

##### Skyline Developments

2014 - 2016

- Executed field inspections to ensure adherence to specifications.
- Documented non-conformance reports and coordinated corrective actions.
- Worked closely with contractors to resolve quality issues on-site.
- Maintained quality control logs and inspection records.
- Participated in project meetings to discuss quality performance.
- Assisted in the development of inspection checklists and guidelines.

### CONTACT

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### SKILLS

- Quality Management
- Compliance Auditing
- Risk Assessment
- Team Leadership
- Problem Solving
- Communication Skills

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

**MASTER OF SCIENCE IN CONSTRUCTION MANAGEMENT, INSTITUTE OF CONSTRUCTION STUDIES, 2016**

### ACHIEVEMENTS

- Increased project quality ratings by 40% through improved QA processes.
- Awarded Project Excellence Award for outstanding quality management.
- Implemented a new training program that decreased inspection errors by 50%.