



MICHAEL ANDERSON

QUALITY ASSURANCE DIRECTOR

PROFILE

Accomplished Construction Quality Manager with extensive expertise in the development and implementation of quality management systems. Known for fostering a culture of excellence through strategic oversight of quality assurance practices and continuous improvement initiatives. Adept at managing complex projects in fast-paced environments, ensuring that all quality standards are met or exceeded.

EXPERIENCE

QUALITY ASSURANCE DIRECTOR

Elite Construction Group

2016 - Present

- Directed quality assurance programs for multimillion-dollar construction projects.
- Established quality metrics and reporting systems to track project performance.
- Oversaw a team of quality inspectors and provided ongoing training and support.
- Implemented corrective action plans for non-conformance issues.
- Conducted management reviews to ensure quality objectives were met.
- Collaborated with engineering teams to integrate quality into design processes.

CONSTRUCTION QUALITY ANALYST

Modern Structures Inc.

2014 - 2016

- Performed quality audits and inspections to identify areas for improvement.
- Documented findings and communicated them to project management.
- Supported the development of quality training materials for staff.
- Analyzed quality data to identify trends and inform decision-making.
- Assisted in the preparation of quality reports for stakeholders.
- Participated in client meetings to discuss quality assurance strategies.

CONTACT

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SKILLS

- Quality Management Systems
- Regulatory Compliance
- Team Development
- Data Interpretation
- Project Management
- Continuous Improvement

LANGUAGES

- English
- Spanish
- French

EDUCATION

MASTER OF SCIENCE IN QUALITY ASSURANCE, STANFORD UNIVERSITY

ACHIEVEMENTS

- Implemented a quality management system that enhanced project delivery by 20%.
- Awarded 'Best Practices in Quality Management' by the Construction Quality Institute.
- Successfully reduced project delays due to quality issues by 40%.