



# MICHAEL ANDERSON

## Cold Chain Operations Manager

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### SUMMARY

Distinguished Cold Chain Warehouse Executive with over a decade of experience in optimizing supply chain logistics and ensuring compliance with stringent temperature-controlled environments. Expertise in managing high-volume inventory systems and implementing advanced tracking technologies to enhance operational efficiency. Proven track record of collaborating with cross-functional teams to streamline processes, reduce costs, and improve service delivery.

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### WORK EXPERIENCE

#### Cold Chain Operations Manager Global Logistics Solutions

Jan 2023 - Present

- Oversaw daily operations of a 100,000 sq. ft. cold storage facility.
- Implemented temperature monitoring systems that reduced spoilage by 20%.
- Coordinated with suppliers to ensure timely delivery of temperature-sensitive products.
- Managed a team of 30 warehouse staff, enhancing productivity through training.
- Developed and enforced SOPs for inventory management and safety compliance.
- Conducted regular audits to maintain adherence to industry regulations.

#### Warehouse Supervisor Fresh Direct Logistics

Jan 2020 - Dec 2022

- Supervised daily operations of cold chain logistics for perishable goods.
  - Implemented a new inventory management system, improving order accuracy by 15%.
  - Collaborated with transport teams to optimize delivery schedules.
  - Trained staff on best practices for handling temperature-sensitive items.
  - Monitored KPIs to assess operational efficiency and implement improvements.
  - Led initiatives that enhanced compliance with food safety regulations.
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### EDUCATION

#### Bachelor of Science in Logistics Management, University of Southern California, 2014

Sep 2019 - Oct 2020

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### ADDITIONAL INFORMATION

- **Technical Skills:** cold chain logistics, inventory management, team leadership, data analysis, safety compliance, process optimization
- **Awards/Activities:** Reduced operational costs by 25% through process improvements.
- **Awards/Activities:** Awarded 'Employee of the Year' for outstanding performance in 2021.
- **Awards/Activities:** Successfully implemented a new ERP system that streamlined operations.
- **Languages:** English, Spanish, French