



MICHAEL ANDERSON

Senior Coaching Program Manager

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SUMMARY

Dynamic and results-oriented Coaching Program Manager with over a decade of experience in developing and implementing innovative coaching strategies that have significantly enhanced performance metrics across various sectors. Expertise lies in fostering collaborative environments that empower teams to achieve excellence through tailored coaching interventions. Proven track record in utilizing data-driven methodologies to assess coaching effectiveness, leading to continuous improvement and organizational growth.

WORK EXPERIENCE

Senior Coaching Program Manager Global Leadership Institute

Jan 2023 - Present

- Designed and executed comprehensive coaching programs tailored to diverse learner needs.
- Utilized advanced analytics to measure program effectiveness and participant progress.
- Facilitated workshops and training sessions to enhance coaching techniques among staff.
- Collaborated with cross-functional teams to integrate coaching into organizational strategy.
- Developed a mentorship program that increased employee engagement by 30%.
- Implemented feedback mechanisms to continuously refine coaching practices.

Coaching Program Coordinator Innovative Coaching Solutions

Jan 2020 - Dec 2022

- Coordinated logistics for coaching initiatives, ensuring alignment with company goals.
 - Managed a team of coaches, providing guidance and support to enhance their effectiveness.
 - Conducted assessments to identify coaching needs across various departments.
 - Monitored program outcomes and prepared detailed reports for executive review.
 - Established partnerships with external coaching experts to broaden service offerings.
 - Organized quarterly retreats focused on team-building and professional growth.
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EDUCATION

Master of Arts in Organizational Development, University of Chicago

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** coaching strategy, performance metrics, stakeholder engagement, program evaluation, team leadership, organizational development
- **Awards/Activities:** Increased coaching program participation by 50% within two years.
- **Awards/Activities:** Recognized as 'Employee of the Year' for exceptional contributions to coaching initiatives.
- **Awards/Activities:** Achieved a 40% improvement in client satisfaction scores through enhanced coaching delivery.
- **Languages:** English, Spanish, French