MA

MICHAEL ANDERSON

CLOUD OPERATIONS ENGINEER

CONTACT

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SKILLS

- AWS
- Azure
- Jenkins
- Puppet
- Cloud Security
- Performance Tuning
- Incident Management

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY, TECH UNIVERSITY, 2016

ACHIEVEMENTS

- Implemented a cloud monitoring solution that reduced incident response time by 50%.
- Awarded 'Employee of the Month' for outstanding performance in cloud operations.
- Presented a case study on cloud migration strategies at a national tech conference.

PROFILE

Results-driven Cloud Operations Engineer with extensive experience in deploying and managing cloud solutions across various industries. Over 6 years of hands-on experience in configuring cloud environments, ensuring security compliance, and optimizing resource utilization. Proficient in working with leading cloud service providers such as AWS and Azure, along with automation tools like Jenkins and Puppet.

EXPERIENCE

CLOUD OPERATIONS ENGINEER

Global Tech Corp.

2016 - Present

- Managed cloud infrastructure across multiple platforms, ensuring 99.9% uptime for critical applications.
- Automated backup processes using AWS Lambda, reducing data loss incidents by 70%.
- Implemented security measures in compliance with industry standards, resulting in zero security breaches during tenure.
- Conducted capacity planning and resource scaling to meet fluctuating demand, improving service reliability.
- Collaborated with IT teams to streamline cloud operations, achieving a 20% increase in operational efficiency.
- Created detailed reports on cloud performance metrics for executive review, aiding strategic decision-making.

JUNIOR CLOUD ENGINEER

Innovatech

2014 - 2016

- Assisted in the migration of on-premise applications to Azure, successfully completing the project ahead of schedule.
- Monitored cloud resource usage and provided recommendations for optimization, contributing to a 10% cost reduction.
- Participated in incident response efforts, successfully resolving issues related to cloud services within SLA.
- Supported continuous integration processes by maintaining Jenkins pipelines, improving build times by 15%.
- Documented cloud configurations and processes, enhancing team knowledge sharing and onboarding.
- Engaged in training and development to stay updated on cloud technologies.