MA

Michael Anderson
CLOUD OBSERVABILITY ENGINEER

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SKILLS

- User Experience
- Cloud Observability
- Datadog
- UX Design
- Usability Testing
- Collaboration

EDUCATION

BACHELOR OF ARTS IN GRAPHIC DESIGN, UNIVERSITY OF DESIGN, 2015

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Increased application usability ratings by 20% through targeted observability initiatives.
- Recognized for bridging the gap between design and technical implementation.
- Led a project that improved user satisfaction metrics significantly.

I am a Cloud Observability Engineer with a passion for improving user experience through effective monitoring solutions. With over seven years in the tech industry, I began my career as a UX designer before transitioning into cloud technology. My unique perspective allows me to bridge the gap between user experience and technical implementation.

EXPERIENCE

CLOUD OBSERVABILITY ENGINEER
User Focused Technologies
2016 - Present

- Developed user-centric observability frameworks to gather feedback on application performance.
- Utilized tools like Datadog to monitor user interactions and system metrics.
- Collaborated with UX teams to ensure observability aligns with user needs.
- Conducted usability testing to validate improvements based on observability data.
- Implemented automated reporting to track user satisfaction metrics.
- Trained development teams on integrating user feedback into the observability process.

UX DESIGNER
Creative Solutions Inc.
2014 - 2016

- Designed user interfaces for web applications, focusing on usability and accessibility.
- Conducted user research to gather insights on user needs and preferences.
- Collaborated with developers to ensure design feasibility and consistency.
- Created prototypes and wireframes to visualize design concepts.
- Participated in usability testing and incorporated feedback into design iterations.
- Maintained design documentation for future reference and consistency.