



Michael

ANDERSON

JUNIOR CLOUD MONITORING ENGINEER

Enthusiastic Cloud Monitoring Engineer with over 4 years of hands-on experience in cloud environments, focusing on automation and performance monitoring. I thrive on the challenge of optimizing cloud infrastructure to ensure maximum uptime and efficiency. My expertise lies in using tools like Prometheus and Grafana to create visualizations that help teams understand system health and performance trends.

CONTACT

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SKILLS

- Prometheus
- Grafana
- Cloud Monitoring
- Incident Response
- Documentation
- Automation

LANGUAGES

- English
- Spanish
- French

EDUCATION

**BACHELOR OF SCIENCE IN
INFORMATION SYSTEMS, TECH
UNIVERSITY, 2016**

ACHIEVEMENTS

- Improved system uptime by 25% through effective monitoring practices.
- Recognized for contributions to a successful cloud migration project.
- Developed a new reporting format that facilitated better communication of performance metrics.

WORK EXPERIENCE

JUNIOR CLOUD MONITORING ENGINEER

Smart Cloud Solutions

2020 - 2025

- Assisted in the implementation of cloud monitoring solutions across multiple environments.
- Utilized Prometheus for real-time monitoring and alerting of cloud services.
- Created dashboards with Grafana to visualize performance metrics.
- Collaborated with developers to identify and resolve performance bottlenecks.
- Supported incident response efforts to minimize downtime and service disruptions.
- Documented monitoring processes and best practices for team reference.

CLOUD SUPPORT TECHNICIAN

Cloud Support Services

2015 - 2020

- Monitored cloud infrastructure for performance issues and service availability.
- Responded to alerts and incidents to ensure quick resolution of issues.
- Conducted regular health checks of cloud applications to maintain performance.
- Assisted in the development of monitoring scripts to automate routine tasks.
- Provided support for cloud migrations and application deployments.
- Participated in team meetings to discuss monitoring strategies and improvements.