



Michael ANDERSON

JUNIOR CLOUD MIGRATION ENGINEER

As a passionate Cloud Migration Engineer with 4 years of focused experience in cloud technologies, I have developed a deep understanding of migration processes and strategies tailored to small and medium-sized enterprises. My journey began in IT support, where I provided technical assistance, which ignited my interest in cloud solutions. I am proficient in AWS and GCP and have successfully migrated several applications, ensuring minimal disruption to business operations.

CONTACT

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SKILLS

- AWS
- GCP
- Documentation
- Client Communication
- System Assessment
- Technical Support

LANGUAGES

- English
- Spanish
- French

EDUCATION

**BACHELOR OF TECHNOLOGY IN
INFORMATION SYSTEMS, UNIVERSITY
OF CLOUD TECHNOLOGIES, 2017**

ACHIEVEMENTS

- Improved client satisfaction scores by 30% through effective communication and support.
- Successfully completed a cloud migration project ahead of schedule, receiving positive client feedback.
- Recognized as 'Employee of the Month' for outstanding contributions to team projects.

WORK EXPERIENCE

JUNIOR CLOUD MIGRATION ENGINEER

Cloud Solutions Group

2020 - 2025

- Assisted in the migration of client applications to AWS, achieving a 20% reduction in hosting costs.
- Conducted system assessments to identify readiness for cloud migration.
- Created documentation for migration processes, improving team efficiency by 15%.
- Supported the implementation of security measures during migration projects.
- Collaborated with clients to ensure their needs were met throughout the migration process.
- Participated in post-migration evaluations to gather feedback and improve future migrations.

IT SUPPORT SPECIALIST

Tech Support Services

2015 - 2020

- Provided technical support to clients, resolving issues related to cloud services and infrastructure.
- Assisted in training clients on the use of cloud applications and tools.
- Performed routine maintenance on client systems to ensure optimal performance.
- Collaborated with engineers to troubleshoot and resolve cloud-related issues.
- Contributed to client satisfaction by providing timely and effective support.
- Documented common issues and solutions to improve support processes.