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SKILLS

- Cloud Computing
- Disaster Recovery
- Retail Operations
- Data Management
- Team Collaboration
- AWS

EDUCATION

BACHELOR OF SCIENCE IN INFORMATION SYSTEMS, REGIONAL UNIVERSITY

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Recognized for exceptional performance during a critical disaster recovery incident at RetailTech Corp.
- Successfully led a project to enhance cloud infrastructure, resulting in improved recovery capabilities.
- Received the Outstanding Employee Award for contributions to the organization's disaster recovery efforts.

Michael Anderson

CLOUD DISASTER RECOVERY ENGINEER

Dedicated Cloud Disaster Recovery Engineer with over 7 years of experience in the retail industry, specializing in cloud solutions for disaster recovery and business continuity. My professional journey has equipped me with a deep understanding of the unique challenges faced by retail businesses, particularly in managing data and operations during disruptions.

EXPERIENCE

CLOUD DISASTER RECOVERY ENGINEER

RetailTech Corp.

2016 - Present

- Designed and implemented a disaster recovery plan that cut recovery time in half during peak sales periods.
- Integrated cloud services with legacy systems, improving overall recovery efficiency.
- Conducted training for staff on disaster recovery protocols, enhancing awareness and readiness.
- Worked with cross-functional teams to ensure alignment of disaster recovery strategies with business operations.
- Developed and tested backup solutions that ensured data integrity, leading to zero data loss incidents.
- Utilized AWS and Azure tools to create scalable disaster recovery processes tailored for retail environments.

IT SUPPORT SPECIALIST

ShopSmart Inc.

2014 - 2016

- Provided support for disaster recovery operations, ensuring adherence to established protocols.
- Assisted in the development of a comprehensive disaster recovery framework for the organization.
- Participated in regular disaster recovery drills, contributing to improved response times.
- Collaborated with IT teams to identify vulnerabilities and enhance recovery plans.
- Maintained documentation for disaster recovery procedures, aiding compliance efforts.
- Supported the transition of on-premises systems to cloud environments, facilitating smoother disaster recovery processes.