



# MICHAEL ANDERSON

Cloud Infrastructure Engineer

As a Cloud DevOps Engineer with over 6 years of experience in the telecommunications sector, I have developed a unique blend of skills that allows me to effectively manage cloud infrastructure and enhance service delivery. My expertise includes AWS and Azure, along with a strong foundation in network architecture and system integration.

## WORK EXPERIENCE

### Cloud Infrastructure Engineer

2020-2023

Telecom Innovations Ltd.

- Designed and deployed cloud infrastructure solutions for telecom applications.
- Managed cloud resources on AWS and Azure, ensuring optimal performance and scalability.
- Implemented CI/CD pipelines to automate software delivery processes.
- Collaborated with network engineers to integrate cloud services with existing infrastructure.
- Monitored system performance and resolved issues to maintain service availability.
- Provided technical training to team members on cloud technologies.

### DevOps Engineer

2019-2020

Global Telecom Solutions

- Supported the migration of legacy systems to cloud environments, ensuring minimal service disruption.
- Developed automation scripts using Python to enhance operational efficiency.
- Participated in incident management and root cause analysis for production environments.
- Worked with development teams to implement best practices in CI/CD.
- Conducted performance evaluations of cloud services to identify areas for improvement.
- Engaged in stakeholder discussions to align cloud strategies with business objectives.

## ACHIEVEMENTS

- Improved service uptime by 30% through proactive cloud management strategies.
- Recognized for leading a successful cloud migration project with zero downtime.
- Awarded 'Innovator of the Year' for developing solutions that enhanced service delivery.

## CONTACT

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## EDUCATION

### Bachelor of Science in Computer Engineering

Tech Institute  
2016-2020

## SKILLS

- AWS
- Azure
- CI/CD
- Python
- Network Architecture
- System Integration
- Automation
- Telecommunications
- Monitoring
- Team Collaboration

## LANGUAGES

- English
- Spanish
- French