MA

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🌐 www.michaelanderson.com

SKILLS

- Systems Integration
- Stakeholder Management
- Data Analysis
- Workflow Optimization
- User Engagement
- Training Facilitation

EDUCATION

BACHELOR OF ARTS IN HEALTH POLICY, UNIVERSITY OF NORTH CAROLINA

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Contributed to a 20% reduction in operational costs through effective product enhancements.
- Recognized for outstanding teamwork and collaboration in cross-functional projects.
- Achieved a 90% satisfaction rate in user feedback surveys post-implementation.

Michael Anderson

CLINICAL PRODUCT COORDINATOR

Strategic Clinical Systems Product Manager with over 8 years of specialized experience in healthcare technology and systems integration. Recognized for the ability to drive product strategy that aligns with clinical workflows and enhances operational efficiencies. Proficient in stakeholder management and cross-functional collaboration, ensuring successful product delivery that meets the evolving needs of healthcare providers.

EXPERIENCE

CLINICAL PRODUCT COORDINATOR

Healthcare Solutions Group

2016 - Present

- Coordinated product development efforts for a suite of clinical applications, streamlining workflows.
- Engaged with clinicians to gather insights and refine product features based on user needs.
- Assisted in the implementation of a new patient scheduling system, reducing wait times by 15%.
- Facilitated training for staff on new system functionalities, improving user confidence.
- Monitored product performance and user feedback to guide iterative improvements.
- Collaborated with IT to ensure systems integration and data security compliance.

JUNIOR PRODUCT MANAGER

Digital Health Partners

2014 - 2016

- Supported the launch of a new clinical dashboard, enhancing data accessibility for healthcare providers.
- Conducted user testing to gather feedback and inform future product iterations.
- Assisted in market research to identify trends and opportunities for product enhancement.
- Collaborated with marketing teams to develop promotional materials for product launches.
- Monitored competitor offerings to inform strategic product positioning.
- Facilitated workshops to educate users on new features and functionalities.