

# MICHAEL ANDERSON

Residential Cleaner

- San Francisco, CA
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Diligent residential cleaner with a focus on providing thorough and efficient cleaning services. Extensive experience in managing cleaning tasks for various residential properties, ensuring a consistently high standard of cleanliness. Known for strong organizational skills and the ability to prioritize tasks effectively. A commitment to utilizing innovative cleaning techniques to enhance service quality.

## WORK EXPERIENCE

### Residential Cleaner | Spotless Homes

Jan 2022 – Present

- Executed daily cleaning services across multiple residential properties.
- Communicated regularly with clients to assess their cleaning needs.
- Utilized various cleaning methods to maintain high standards of cleanliness.
- Maintained organized documentation of cleaning schedules and client preferences.
- Collaborated with team members to ensure efficient service delivery.
- Adapted cleaning approaches based on specific client feedback.

### House Cleaner | Shimmering Spaces

Jul 2019 – Dec 2021

- Provided comprehensive cleaning services to residential clients, ensuring satisfaction.
- Managed cleaning supplies and equipment, ensuring readiness for all tasks.
- Engaged in continuous feedback loops with clients to improve service quality.
- Assisted in training new staff on company cleaning standards.
- Responded to urgent cleaning requests with promptness and professionalism.
- Maintained a positive and professional demeanor while interacting with clients.

## SKILLS

cleaning services

client communication

organization

teamwork

problem-solving

time management

## EDUCATION

### High School Diploma

2015 – 2019

University

## ACHIEVEMENTS

- Achieved a 90% client satisfaction rating through dedication and thoroughness.
- Recognized for consistent punctuality and reliability in service delivery.
- Improved cleaning efficiency by implementing new operational procedures.

## LANGUAGES

English

Spanish

French