

# MICHAEL ANDERSON

Technology Claims Investigator

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Innovative Claims Investigator specializing in technology-driven solutions for claims analysis and fraud prevention. Expertise in leveraging cutting-edge technology to enhance investigative processes and improve accuracy in claims assessments. Strong analytical skills enable the identification of trends and anomalies within claims data. Known for fostering collaboration among team members and stakeholders to drive efficiency and effectiveness in claims resolution.

## WORK EXPERIENCE

### Technology Claims Investigator | TechSecure Insurance

Jan 2022 – Present

- Implemented advanced data analytics tools to streamline claims investigations and reporting.
- Conducted training sessions on the use of technology in fraud detection and claims processing.
- Analyzed claims data to identify potential fraud patterns and trends.
- Collaborated with IT teams to develop custom software solutions for claims management.
- Maintained up-to-date knowledge of technological advancements in the insurance industry.
- Achieved a 20% increase in investigation efficiency through technology integration.

### Claims Research Analyst | Innovative Insurance Group

Jul 2019 – Dec 2021

- Assisted in the research and analysis of claims data for accuracy and compliance.
- Collaborated with claims handlers to provide actionable insights based on data findings.
- Utilized statistical software to conduct quantitative analysis of claims submissions.
- Maintained comprehensive documentation of research methodologies and outcomes.
- Engaged in continuous learning to enhance analytical skills and knowledge.
- Contributed to a 15% reduction in claim processing errors through data accuracy initiatives.

## SKILLS

technology integration data analytics fraud prevention collaboration research analysis continuous learning

## EDUCATION

### Bachelor of Science in Information Technology

2015 – 2019

Georgia Institute of Technology

## ACHIEVEMENTS

- Received the Innovator Award for pioneering technology solutions in claims investigations.
- Successfully led a project that reduced investigation time by 30% through technology enhancements.
- Recognized for excellence in data analysis with a company-wide award.

## LANGUAGES

English Spanish French