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SKILLS

- property claims
- analytical skills
- technology utilization
- collaboration
- professionalism
- workflow optimization

EDUCATION

BACHELOR OF ARTS IN INSURANCE AND RISK MANAGEMENT, UNIVERSITY OF FLORIDA

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Recognized for outstanding service with the Customer Satisfaction Award.
- Successfully streamlined the claims process, reducing turnaround times by 25%.
- Achieved recognition for exemplary investigative work in high-profile claims.

Michael Anderson

PROPERTY CLAIMS INVESTIGATOR

Dedicated Claims Investigator with a strong background in property and casualty claims. Known for exceptional analytical skills and a commitment to thorough investigations that uphold the integrity of the insurance process. Expertise in utilizing technology to enhance investigative practices and streamline claims processing. Proven ability to work collaboratively with various stakeholders to ensure fair and accurate claims outcomes.

EXPERIENCE

PROPERTY CLAIMS INVESTIGATOR

HomeSafe Insurance

2016 - Present

- Conducted detailed investigations into property claims, assessing damage and loss.
- Collaborated with adjusters to determine liability and coverage eligibility.
- Utilized drones and imaging technology for accurate damage assessments.
- Maintained comprehensive records of investigations and findings.
- Engaged with contractors and experts to gather relevant evidence.
- Achieved a 90% satisfaction rate from clients regarding investigation outcomes.

CLAIMS PROCESSOR

CoverAll Insurance

2014 - 2016

- Reviewed property claims for accuracy and completeness.
- Interacted with clients to obtain necessary documentation and information.
- Processed claims in accordance with company policies and procedures.
- Collaborated with legal teams on claims involving litigation.
- Maintained up-to-date knowledge of industry regulations and standards.
- Improved claim processing efficiency by 15% through workflow optimization.