



MICHAEL ANDERSON

Commercial Claims Analyst

Innovative Claims Analyst with a focus on commercial insurance, possessing over five years of experience in claims management and risk assessment. Demonstrates a strong ability to analyze complex claims data and engage with clients to deliver effective solutions. Skilled in utilizing advanced claims processing systems and analytical tools to enhance operational efficiency.

WORK EXPERIENCE

Commercial Claims Analyst

2020-2023

Global Insurance Corp

- Managed a diverse portfolio of commercial insurance claims.
- Evaluated claims for validity and compliance with policy terms.
- Collaborated with underwriters to assess risk and determine coverage.
- Utilized claims management software to streamline processing tasks.
- Provided insights and recommendations for process improvements.
- Achieved a 92% client satisfaction rate through effective communication.

Claims Associate

2019-2020

Insurance Solutions Inc.

- Assisted in the processing of commercial insurance claims.
- Communicated with clients to gather necessary documentation and information.
- Maintained organized records of claims activities.
- Supported senior analysts in investigations and audits.
- Monitored claim statuses and ensured compliance with procedures.
- Received positive feedback for attention to detail and accuracy.

ACHIEVEMENTS

- Improved claims processing efficiency by 15% through system enhancements.
- Recognized as 'Rising Star' for exceptional performance in claims management.
- Achieved a 98% accuracy rate in claims evaluations during performance reviews.

CONTACT

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EDUCATION

Bachelor of Science in Risk Management

University of Illinois
2018

SKILLS

- commercial claims
- risk assessment
- data analysis
- client relations
- process improvement
- compliance

LANGUAGES

- English
- Spanish
- French