



MICHAEL ANDERSON

HEALTHCARE CLAIMS ANALYST

CONTACT

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-  San Francisco, CA

SKILLS

- healthcare claims
- compliance management
- electronic health records
- data verification
- customer relations
- process improvement

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN HEALTH ADMINISTRATION, UNIVERSITY OF FLORIDA, 2014

ACHIEVEMENTS

- Earned 'Employee of the Month' for outstanding claims resolution efforts.
- Implemented a new tracking system that decreased processing time by 20%.
- Achieved a 99% accuracy rate in claims processing during audits.

PROFILE

Dynamic Claims Analyst with a robust background in healthcare insurance claims, possessing over eight years of experience in navigating intricate claims processes within the medical industry. Expertise lies in analyzing claims for accuracy and compliance with regulatory standards, thereby ensuring optimal reimbursement for healthcare providers. Skilled in utilizing electronic health record systems and claims management platforms to streamline operations and enhance accuracy.

EXPERIENCE

HEALTHCARE CLAIMS ANALYST

HealthFirst Insurance

2016 - Present

- Reviewed medical claims for accuracy and adherence to policy guidelines.
- Collaborated with healthcare providers to resolve billing discrepancies.
- Utilized EHR systems to track claim statuses and ensure timely processing.
- Developed training materials for staff on new claims regulations.
- Conducted audits of claims processes to identify areas for improvement.
- Achieved a 15% reduction in claim denials through proactive follow-ups.

CLAIMS PROCESSOR

MediCare Solutions

2014 - 2016

- Processed healthcare claims with a focus on accuracy and compliance.
- Engaged in regular communication with providers to clarify claim issues.
- Maintained up-to-date knowledge of healthcare regulations and policies.
- Trained new hires on claims processing procedures.
- Monitored claim submissions to identify and resolve trends in denials.
- Received recognition for exemplary customer service in claims resolution.