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SKILLS

- commercial claims
- risk analysis
- negotiation
- process optimization
- data analysis
- mentorship

EDUCATION

**MASTER OF BUSINESS ADMINISTRATION,
HARVARD UNIVERSITY**

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Recognized for achieving the highest client satisfaction ratings in the department.
- Successfully managed a portfolio of over 200 commercial claims annually.
- Developed a training program that improved junior adjusters' performance metrics.

Michael Anderson

COMMERCIAL CLAIMS ADJUSTER

Results-driven claims adjuster with extensive experience in commercial insurance claims. Demonstrated expertise in evaluating complex claims involving multiple parties, assessing damages, and negotiating settlements. Proven ability to analyze risk factors and implement effective claims management strategies. Recognized for strong analytical skills and the ability to work collaboratively with legal teams and clients.

EXPERIENCE

COMMERCIAL CLAIMS ADJUSTER

Commercial Insure

2016 - Present

- Managed commercial insurance claims, including property, liability, and business interruption.
- Conducted comprehensive investigations to determine liability and damages.
- Collaborated with legal teams to prepare cases for litigation and settlement negotiations.
- Utilized advanced analytics to assess risk and inform claims strategies.
- Provided training and mentorship to junior adjusters in commercial claims practices.
- Achieved a 90% resolution rate for complex claims within established timelines.

CLAIMS ANALYST

Global Risk Advisors

2014 - 2016

- Assisted in the evaluation and processing of commercial claims to ensure compliance.
- Analyzed data to identify trends and recommend improvements in claims handling.
- Maintained detailed records of claims activities and outcomes for reporting purposes.
- Communicated with clients regarding claims status and required documentation.
- Monitored industry regulations to ensure adherence to compliance standards.
- Improved claims resolution times by 15% through process optimization initiatives.