



# MICHAEL ANDERSON

## WORKERS' COMPENSATION CLAIMS ADJUSTER

### CONTACT

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### SKILLS

- workers' compensation
- risk management
- negotiation
- claims analysis
- customer service
- data management

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

**BACHELOR OF ARTS IN RISK  
MANAGEMENT, UNIVERSITY OF  
SOUTHERN CALIFORNIA**

### ACHIEVEMENTS

- Recognized for reducing fraudulent claims by 15% through enhanced investigative techniques.
- Received 'Employee of the Month' award twice for exceptional service and performance.
- Successfully managed a caseload of over 200 claims annually with a high resolution rate.

### PROFILE

Highly skilled claims adjuster specializing in workers' compensation claims with an extensive background in risk management and loss prevention. Demonstrated expertise in assessing workplace injuries, managing claims from inception to resolution, and collaborating with medical professionals to ensure appropriate care for injured employees. Proven ability to analyze complex cases, identify fraudulent claims, and implement effective strategies for claims management.

### EXPERIENCE

#### WORKERS' COMPENSATION CLAIMS ADJUSTER

##### Safe Harbor Insurance

*2016 - Present*

- Managed the full lifecycle of workers' compensation claims, from initial reporting to final settlement.
- Conducted thorough investigations to assess the validity of claims and determine appropriate benefits.
- Collaborated with healthcare providers to coordinate treatment plans for injured employees.
- Analyzed data to identify trends in workplace injuries and recommend safety improvements.
- Negotiated settlements with claimants to achieve favorable outcomes for the company.
- Trained new adjusters on industry regulations and best practices in claims handling.

#### CLAIMS ASSISTANT

##### Guardian Insurance Services

*2014 - 2016*

- Assisted senior adjusters in managing a caseload of workers' compensation claims.
- Gathered and documented evidence from claimants and witnesses to support claims processing.
- Maintained accurate records of claim activities and communications in the company's database.
- Coordinated with legal teams to prepare documentation for hearings and appeals.
- Provided exceptional customer service to claimants throughout the claims process.
- Achieved a 98% accuracy rate in data entry and claims documentation.