

MICHAEL ANDERSON

Civic Technology Specialist

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Dedicated Civic Tech Developer with a focus on utilizing technology to foster civic engagement and improve government responsiveness. Experienced in developing applications that facilitate public access to information and services. Strong skills in user experience design, ensuring that technology solutions are intuitive and accessible for all citizens. Committed to collaborating with public officials to identify needs and develop effective technology strategies.

WORK EXPERIENCE

Civic Technology Specialist | Digital Democracy Project

Jan 2022 – Present

- Developed a platform that enhanced communication between citizens and local government.
- Conducted usability testing to ensure applications met user needs and expectations.
- Collaborated with cross-functional teams to deliver technology solutions on time.
- Utilized feedback loops to continuously improve application features.
- Engaged in outreach efforts to educate the public on available civic tech tools.
- Monitored and analyzed application performance metrics to inform future enhancements.

Junior Civic Developer | Civic Engagement Labs

Jul 2019 – Dec 2021

- Assisted in the development of civic applications that improved public service delivery.
- Supported user experience design efforts by gathering user feedback.
- Participated in coding and testing of software applications.
- Contributed to project documentation and reporting.
- Engaged with community stakeholders to understand their technology needs.
- Provided technical support for deployed applications.

SKILLS

Civic engagement

User experience design

Application development

Community outreach

Performance analysis

Technical support

EDUCATION

Bachelor of Arts in Computer Science

Los Angeles

University of California

ACHIEVEMENTS

- Launched a communication app that improved citizen engagement by 45%.
- Recognized for outstanding contributions to community engagement initiatives.
- Participated in a national conference on civic technology, presenting innovative solutions.

LANGUAGES

English

Spanish

French