MA

CONTACT

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📍 San Francisco, CA

EDUCATION

Bachelor of Science in Software Engineering

Georgia Institute of Technology
2016-2020

SKILLS

- Civic technology
- User research
- Data analytics
- Community engagement
- Training and development
- System assessment

LANGUAGES

- English
- Spanish
- French

MICHAEL ANDERSON

Civic Technology Developer

Proficient Civic Tech Developer with a solid foundation in creating technology solutions that promote civic engagement and enhance public service delivery. Experienced in collaborating with government agencies to design and implement applications that meet the needs of diverse communities. Strong analytical skills enable the identification of user needs and the development of data-driven solutions.

💼 WORK EXPERIENCE

Civic Technology Developer
Civic Tech Labs   2020-2023

- Designed and developed civic applications that improved access to public services.
- Conducted user research to inform design and functionality of technology solutions.
- Collaborated with local governments to implement feedback systems for continuous improvement.
- Utilized data analytics to assess the effectiveness of civic initiatives.
- Participated in community events to promote civic technology awareness.
- Provided training for government staff on new technology implementations.

Technical Consultant
Civic Engagement Solutions   2019-2020

- Advised government agencies on technology adoption and implementation strategies.
- Conducted assessments of existing systems to identify areas for improvement.
- Developed training materials to educate stakeholders on new technologies.
- Facilitated workshops to engage community members in technology discussions.
- Supported project management efforts to ensure timely delivery of solutions.
- Engaged in research to stay abreast of emerging civic technology trends.

★ ACHIEVEMENTS

- Successfully launched a civic application that increased public service usage by 35%.
- Received commendation for contributions to enhancing community engagement through technology.
- Published articles on the impact of technology in promoting civic participation.