



# MICHAEL ANDERSON

## Senior Civic Technology Engineer

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### SUMMARY

Innovative and results-driven Civic Tech Developer with a robust background in designing and implementing technology solutions that enhance civic engagement and improve public services. Proven expertise in leveraging data analytics to inform policy-making and streamline processes within governmental organizations. Adept at collaborating with cross-functional teams to develop user-centric applications that foster community participation.

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### WORK EXPERIENCE

#### Senior Civic Technology Engineer City Innovations Lab

Jan 2023 - Present

- Led the development of a city-wide civic engagement platform, enhancing user interaction by 50% within the first year.
- Implemented data visualization tools to provide real-time insights into community needs and resource allocation.
- Collaborated with local government officials to integrate user feedback into system upgrades.
- Championed the use of open-source software, reducing development costs by 30%.
- Conducted workshops to train public servants on leveraging technology for improved service delivery.
- Managed a team of developers, ensuring project milestones were met on time and within budget.

#### Civic Software Developer Tech for Good

Jan 2020 - Dec 2022

- Developed and maintained web applications focused on enhancing public access to local government services.
  - Utilized Agile methodologies to streamline the software development lifecycle, resulting in a 40% increase in delivery speed.
  - Engaged with community stakeholders to gather requirements and improve software functionality.
  - Integrated GIS technology to support urban planning initiatives.
  - Performed code reviews and provided mentorship to junior developers.
  - Enhanced application security protocols, achieving compliance with national standards.
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### EDUCATION

#### Master of Science in Computer Science, University of California, Berkeley

Sep 2019 - Oct 2020

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### ADDITIONAL INFORMATION

- **Technical Skills:** Civic technology, Software development, Data analytics, Project management, User experience design, Agile methodologies
- **Awards/Activities:** Awarded the Civic Innovation Award for outstanding contributions to community-driven technology projects.
- **Awards/Activities:** Recognized as a top performer in the annual review for delivering high-impact solutions.
- **Awards/Activities:** Successfully secured funding for a pilot program aimed at increasing digital literacy among underserved populations.
- **Languages:** English, Spanish, French