



# Michael ANDERSON

## DIRECTOR OF DIGITAL TRANSFORMATION

Innovative technology executive with a strong track record of leading digital transformation projects within urban environments. Expertise in aligning technology initiatives with city objectives to drive operational efficiencies and enhance citizen engagement. A strategic thinker with a comprehensive understanding of the latest technological advancements and their application in public service. Skilled in managing large-scale projects, fostering stakeholder relationships, and ensuring effective communication across various levels of government.

### CONTACT

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- 📍 San Francisco, CA

### SKILLS

- Technology Leadership
- Project Management
- Data Analysis
- Community Engagement
- Change Management
- Digital Strategy

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

**BACHELOR OF ARTS IN PUBLIC  
ADMINISTRATION, STATE UNIVERSITY**

### ACHIEVEMENTS

- Secured a 15% increase in budget allocations for digital projects.
- Received the 'Best Practice Award' from the National Association of City Managers.
- Successfully launched a citywide mobile application for residents.

### WORK EXPERIENCE

#### DIRECTOR OF DIGITAL TRANSFORMATION

Urban Development Agency

2020 - 2025

- Led the strategic planning and execution of digital transformation initiatives.
- Implemented data-driven decision-making processes to enhance city operations.
- Managed vendor relationships to incorporate advanced technologies into city services.
- Developed metrics to measure the success of digital initiatives.
- Engaged with community members to ensure technology solutions met their needs.
- Facilitated training sessions to empower city employees with digital skills.

#### SENIOR PROJECT MANAGER

Citywise Technologies

2015 - 2020

- Oversaw the implementation of a digital customer service platform.
- Collaborated with cross-functional teams to enhance service delivery.
- Utilized project management tools to track progress and outcomes.
- Conducted stakeholder analysis to inform project direction.
- Presented project results to city officials, securing ongoing funding.
- Developed contingency plans to mitigate project risks.