



MICHAEL ANDERSON

Child Welfare Case Manager

Compassionate Child Welfare Specialist with a focus on direct service delivery and family support. Extensive hands-on experience working with children in crisis and their families. Recognized for providing empathetic support while navigating complex family dynamics. Skilled in developing individualized care plans that address the unique needs of each child and family.

WORK EXPERIENCE

Child Welfare Case Manager

2020-2023

Family Services Agency

- Managed a caseload of 40 children and families, providing tailored support services.
- Conducted home assessments to evaluate safety and well-being.
- Collaborated with healthcare providers to address medical needs.
- Facilitated family meetings to develop and review care plans.
- Provided crisis intervention and emotional support during critical situations.
- Documented case progress and outcomes in compliance with agency standards.

Family Support Specialist

2019-2020

Community Child Services

- Provided direct support to families in crisis, helping to stabilize living situations.
- Developed and implemented parenting workshops to promote positive family dynamics.
- Coordinated with schools to ensure children's educational needs were met.
- Conducted follow-up visits to assess ongoing family needs and progress.
- Engaged with community resources to enhance service delivery.
- Documented and reported on family outcomes and program effectiveness.

ACHIEVEMENTS

- Improved family stabilization rates by 30% through targeted support programs.
- Recognized for outstanding service with 'Employee of the Month' award in 2023.
- Developed a parenting workshop series that reached over 200 families.

CONTACT

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EDUCATION

Associate of Arts in Human Services

State College
2016-2020

SKILLS

- direct service delivery
- family support
- crisis intervention
- case management
- community resources
- advocacy

LANGUAGES

- English
- Spanish
- French