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EXPERTISE SKILLS

- case management
- intervention planning
- resource access
- crisis management
- documentation
- community partnerships

LANGUAGES

- English
- Spanish
- French

CERTIFICATION

- Master of Social Work, University of Michigan, 2019

REFERENCES

John Smith

Senior Manager, Tech Corp
john.smith@email.com

Sarah Johnson

Director, Innovation Labs
sarah.j@email.com

Michael Brown

VP Engineering, Solutions Inc
mbrown@email.com

MICHAEL ANDERSON

CHILD WELFARE CASE MANAGER

Dedicated Child Welfare Social Worker with extensive experience in direct service delivery and program management. Expertise in assessing family needs and implementing effective interventions to promote child safety and well-being. Skilled in crisis management and conflict resolution, ensuring swift and appropriate responses to emergency situations. Proven track record in collaborating with diverse stakeholders to enhance service provision and resource accessibility.

PROFESSIONAL EXPERIENCE

Metropolitan Child Services

Mar 2018 - Present

Child Welfare Case Manager

- Managed a caseload of families in crisis, providing ongoing support and resources.
- Conducted home visits to assess living conditions and family dynamics.
- Developed intervention plans tailored to individual family needs.
- Collaborated with schools and healthcare providers to ensure comprehensive care.
- Documented case progress and maintained accurate records.
- Facilitated family support groups to encourage peer networking.

Local Community Services

Dec 2015 - Jan 2018

Family Support Specialist

- Provided in-home support to families experiencing challenges.
- Assisted families in accessing educational resources and childcare services.
- Conducted assessments to identify family strengths and needs.
- Monitored family progress and adjusted services as required.
- Developed community partnerships to enhance service delivery.
- Organized workshops on parenting and child development.

ACHIEVEMENTS

- Increased family engagement in services by 40% through tailored outreach initiatives.
- Recognized for excellence in service delivery with a 'Service Award' from the agency.
- Implemented a feedback system that improved service satisfaction ratings by 35%.