



# MICHAEL ANDERSON

## CHILD WELFARE MANAGER

### CONTACT

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- San Francisco, CA

### SKILLS

- child advocacy
- legal compliance
- team leadership
- trauma-informed care
- data analysis
- community engagement

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

BACHELOR OF ARTS IN SOCIOLOGY,  
BOSTON UNIVERSITY, 2010

### ACHIEVEMENTS

- Received the Excellence in Child Advocacy Award for outstanding contributions to child welfare.
- Implemented a mentorship program that improved staff retention rates by 40%.
- Developed a community resource guide that increased access to services for families in need.

### PROFILE

Accomplished Child Welfare Officer with extensive experience in child advocacy and protection services. Skilled in navigating complex legal frameworks and ensuring compliance with child welfare regulations. Demonstrated ability to lead cross-functional teams in high-pressure environments, driving initiatives that enhance the welfare of children and families. Expertise in trauma-informed care approaches, fostering resilience in children affected by adverse experiences.

### EXPERIENCE

#### CHILD WELFARE MANAGER

##### National Child Protection Agency

2016 - Present

- Oversaw a team of child welfare officers, ensuring adherence to best practices and legal standards.
- Developed and implemented strategic plans to improve service delivery and outcomes for children.
- Conducted training sessions for staff on trauma-informed care and crisis management.
- Established partnerships with local organizations to enhance community support networks.
- Analyzed case data to identify trends and implement proactive measures.
- Advocated for policy changes at the state level to improve child welfare services.

#### CHILD PROTECTION OFFICER

##### Community Child Services

2014 - 2016

- Conducted investigations into allegations of child abuse and neglect.
- Developed safety plans in collaboration with families and support services.
- Facilitated family group decision-making meetings to engage relatives in care planning.
- Documented case progress and maintained compliance with state reporting requirements.
- Provided emotional support to children and families navigating the child welfare system.
- Participated in community awareness campaigns to educate the public on child welfare issues.