



# Michael ANDERSON

## CHILD WELFARE CASE MANAGER

Dedicated Child Welfare Consultant with a profound commitment to improving the lives of children and families through direct service and policy advocacy. With over eight years of experience in child welfare, this professional has honed expertise in case management, crisis intervention, and family support services. Recognized for the ability to build trusting relationships with clients and stakeholders, ensuring that children's needs are prioritized.

### CONTACT

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- 📍 San Francisco, CA

### SKILLS

- case management
- crisis intervention
- family support
- assessment and planning
- community outreach
- stakeholder engagement

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

**BACHELOR OF SOCIAL WORK,  
UNIVERSITY OF FLORIDA**

### ACHIEVEMENTS

- Recognized as Employee of the Year for outstanding commitment to client service.
- Implemented a new case management system that improved efficiency by 20%.
- Successfully developed a resource guide that increased service accessibility for families.

### WORK EXPERIENCE

#### CHILD WELFARE CASE MANAGER

Hope for Children Foundation

2020 - 2025

- Managed a diverse caseload, providing tailored support to families facing various challenges.
- Conducted assessments to determine eligibility for services and interventions.
- Developed and monitored individualized service plans in collaboration with families.
- Provided crisis intervention services to families in acute distress.
- Maintained accurate documentation of case progress and outcomes.
- Collaborated with service providers to ensure comprehensive support for families.

#### FAMILY SUPPORT COORDINATOR

United Family Services

2015 - 2020

- Coordinated services for families involved in the child welfare system, ensuring access to necessary resources.
- Facilitated workshops to educate families on available support services.
- Conducted outreach to engage at-risk families and encourage service utilization.
- Monitored program effectiveness through client feedback and outcome measurements.
- Developed partnerships with local organizations to enhance service delivery.
- Participated in case reviews to ensure comprehensive support for families.