MA

Michael
ANDERSON

CCTV FIELD TECHNICIAN

CONTACT

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- San Francisco, CA

SKILLS

- Surveillance technology
- Client training
- Performance evaluation
- Technical support
- Process optimization
- Team collaboration

LANGUAGES

- English
- Spanish
- French

EDUCATION

CERTIFICATE IN SECURITY SYSTEMS TECHNOLOGY, STATE COLLEGE, 2018

ACHIEVEMENTS

- Achieved a 90% client retention rate through exceptional service delivery.
- Successfully installed over 100 CCTV systems within budget constraints.
- Received recognition for outstanding teamwork and dedication.

Innovative and detail-oriented CCTV Installation Technician with a proven history of enhancing security solutions for a variety of sectors, including retail, residential, and corporate environments. Boasting 5 years of hands-on experience, this technician excels in the installation of cutting-edge surveillance technologies. Recognized for a methodical approach to problem-solving, ensuring that all systems function optimally.

WORK EXPERIENCE

CCTV FIELD TECHNICIAN
Eagle Eye Security
2020 - 2025

- Executed installations of CCTV systems in retail and commercial locations.
- Conducted system performance evaluations to ensure client satisfaction.
- Provided training sessions for clients on system operation and maintenance.
- Regularly updated installation protocols to align with technological advancements.
- Managed service calls and resolved technical issues promptly.
- Collaborated with management to optimize service delivery processes.

CCTV INSTALLATION ASSISTANT
TechSecure Solutions
2015 - 2020

- Supported lead technicians in the installation of security systems.
- Learned to operate diagnostic tools to troubleshoot equipment.
- Maintained organized inventory of security equipment and supplies.
- Assisted in client consultations to determine security needs.
- Participated in training sessions to enhance technical skills.
- Documented installation activities to improve workflow efficiency.