



MICHAEL ANDERSON

Senior CCTV Technician

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SUMMARY

Dynamic and results-driven CCTV Installation Technician with over 8 years of experience in advanced surveillance systems deployment. Demonstrates exceptional technical proficiency in integrating complex security solutions tailored to diverse environments. Proven track record in optimizing installations and ensuring compliance with industry standards. Adept at collaborating with cross-functional teams to deliver projects on time and within budget.

WORK EXPERIENCE

Senior CCTV Technician Secure Vision Systems

Jan 2023 - Present

- Led a team of technicians in the installation of high-definition CCTV systems across commercial properties.
- Conducted site surveys to determine optimal camera placement and system configurations.
- Implemented advanced network video recorders (NVRs) ensuring seamless integration with existing security protocols.
- Developed comprehensive training materials for clients on system operation and maintenance.
- Managed inventory and procurement of technical equipment, reducing costs by 15% through strategic vendor negotiations.
- Achieved a 98% customer satisfaction rating through effective communication and prompt service delivery.

CCTV Installation Technician VisionGuard Technologies

Jan 2020 - Dec 2022

- Executed installation of CCTV surveillance systems in residential and corporate settings.
 - Configured remote access capabilities for clients to monitor systems via mobile applications.
 - Performed routine maintenance and troubleshooting to ensure optimal system performance.
 - Collaborated with law enforcement to provide video evidence for criminal investigations.
 - Maintained accurate records of installations and service calls to enhance operational efficiency.
 - Participated in safety audits and ensured compliance with local regulations regarding electrical installations.
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EDUCATION

Bachelor of Science in Electrical Engineering, University of Technology, 2015

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** CCTV systems, Network configuration, Technical troubleshooting, Project management, Client relations, Safety compliance
- **Awards/Activities:** Successfully completed over 200 CCTV installations with zero client complaints.
- **Awards/Activities:** Received 'Technician of the Year' award for outstanding service and technical expertise.
- **Awards/Activities:** Implemented a training program that increased technician efficiency by 20%.
- **Languages:** English, Spanish, French