



Michael

ANDERSON

CASHIER/CUSTOMER SERVICE ASSOCIATE

Proficient Cashier with extensive experience in retail environments, demonstrating a commitment to delivering superior customer service and operational efficiency. Expertise in managing financial transactions and providing accurate, timely service to customers. Known for a keen attention to detail and the ability to maintain composure in fast-paced settings. Strong communication skills facilitate effective interactions with customers and colleagues alike.

CONTACT

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SKILLS

- Customer Service
- Transaction Processing
- Upselling
- Inventory Management
- Communication Skills
- Team Collaboration

LANGUAGES

- English
- Spanish
- French

EDUCATION

HIGH SCHOOL DIPLOMA

ACHIEVEMENTS

- Increased sales by 10% during promotional events through effective upselling.
- Recognized for exceptional customer service through customer feedback surveys.
- Achieved a 98% accuracy rate in cash handling over two years.

WORK EXPERIENCE

CASHIER/CUSTOMER SERVICE ASSOCIATE

Fashion Retail Store

2020 - 2025

- Processed customer transactions and managed cash register operations.
- Provided personalized customer service, enhancing shopping experiences.
- Engaged in upselling techniques to boost sales effectively.
- Maintained store appearance and product displays to attract customers.
- Collaborated with team members to achieve sales goals.
- Handled customer inquiries and returns with professionalism.

PART-TIME CASHIER

Local Bakery

2015 - 2020

- Managed cash transactions and provided exceptional customer service.
- Assisted in inventory management and restocking products.
- Engaged with customers to promote seasonal offerings and specials.
- Maintained cleanliness of the checkout area and displays.
- Handled customer complaints effectively, ensuring satisfaction.
- Participated in training sessions to enhance service delivery.