

# MICHAEL ANDERSON

Domestic Violence Case Manager

- San Francisco, CA
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Resourceful Case Worker with a focus on domestic violence intervention and prevention, boasting over 6 years of experience in crisis management and support services. Demonstrates a deep understanding of the complexities surrounding domestic violence and the necessary interventions to ensure client safety and well-being. Skilled in risk assessment, safety planning, and connecting clients with essential resources.

## WORK EXPERIENCE

### Domestic Violence Case Manager | Safe Haven Services

Jan 2022 – Present

- Managed a caseload of survivors of domestic violence, providing crisis intervention and support.
- Conducted safety assessments and developed individualized safety plans for clients.
- Collaborated with law enforcement and legal services to assist clients in navigating the judicial system.
- Facilitated support groups to empower clients and share resources.
- Educated clients about their rights and available resources for support.
- Documented client interactions and outcomes in compliance with agency guidelines.

### Crisis Intervention Specialist | Community Resource Center

Jul 2019 – Dec 2021

- Provided immediate support to individuals in crisis, assessing needs and connecting them to services.
- Developed and implemented safety plans tailored to individual situations.
- Participated in community outreach initiatives to raise awareness about domestic violence.
- Documented crisis interventions and outcomes to ensure effective tracking.
- Collaborated with healthcare providers to address physical and mental health needs.
- Facilitated training sessions for volunteers on crisis intervention techniques.

## SKILLS

Crisis Management

Risk Assessment

Client Advocacy

Safety Planning

Community Outreach

Resource Coordination

## EDUCATION

### Bachelor of Arts in Social Work

2014

University of California

## ACHIEVEMENTS

- Successfully assisted over 200 survivors in securing safe housing and resources.
- Received the 'Hero Award' for exceptional service in domestic violence intervention.
- Developed a community awareness campaign that reached over 1,000 individuals.

## LANGUAGES

English

Spanish

French