



# Michael ANDERSON

## HOUSING CASE MANAGER

Seasoned Case Worker specializing in homelessness prevention and housing stability, with over 12 years of dedicated service in non-profit organizations. Recognized for a comprehensive understanding of housing policies and social service systems, effectively bridging the gap between clients and available resources. Expertise in conducting assessments and developing tailored housing plans that address both immediate and long-term needs.

### CONTACT

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- 📍 San Francisco, CA

### SKILLS

- Housing Stability
- Community Engagement
- Program Development
- Needs Assessment
- Advocacy
- Budget Management

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

**BACHELOR OF ARTS IN SOCIAL WORK,  
UNIVERSITY OF WASHINGTON, 2010**

### ACHIEVEMENTS

- Successfully reduced homelessness rates by 20% in the serviced community over three years.
- Recognized with the 'Community Service Award' for outstanding dedication to housing initiatives.
- Implemented a housing-first approach that increased housing placements by 40%.

### WORK EXPERIENCE

#### HOUSING CASE MANAGER

Homeless Outreach Program

2020 - 2025

- Managed a caseload of individuals experiencing homelessness, providing comprehensive assessments and housing plans.
- Collaborated with local agencies to secure temporary and permanent housing options.
- Conducted outreach to engage clients in services and programs available.
- Organized workshops on tenant rights and responsibilities.
- Monitored client progress and adjusted housing plans as needed to ensure success.
- Documented case notes and outcomes in accordance with agency policies.

#### SOCIAL SERVICES COORDINATOR

Community Housing Initiatives

2015 - 2020

- Developed community partnerships to enhance service delivery for homeless individuals.
- Facilitated access to social services, including food, healthcare, and employment programs.
- Conducted needs assessments to identify barriers to housing stability.
- Participated in advocacy efforts to influence local housing policies.
- Provided training for volunteers on effective outreach strategies.
- Managed program budgets and ensured compliance with funding requirements.