



MICHAEL ANDERSON

Elder Care Coordinator

Proficient and empathetic Case Manager with a strong focus on elder care, dedicated to improving the quality of life for seniors through comprehensive care coordination and advocacy. Expertise includes developing and implementing individualized care plans that address the unique needs of each client. Demonstrated ability to work collaboratively with healthcare teams, families, and community organizations to enhance service delivery.

CONTACT

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- San Francisco, CA

EDUCATION

Bachelor of Social Work

University of Texas
2020

SKILLS

- care coordination
- client advocacy
- communication
- health programs
- documentation
- community engagement

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

Elder Care Coordinator

2020-2023

Harmony Elder Care Services

- Conducted assessments to identify client needs and develop comprehensive care plans.
- Collaborated with healthcare providers to coordinate services and resources for clients.
- Maintained ongoing communication with families to provide updates and support.
- Implemented health and wellness programs tailored to the elderly population.
- Utilized case management software to track client progress and outcomes.
- Facilitated caregiver training sessions to enhance service delivery and client care.

Case Manager Assistant

2019-2020

Community Elder Services

- Supported case managers in developing care plans and conducting assessments.
- Assisted in organizing educational workshops for families about elder care.
- Maintained accurate documentation of client services and interactions.
- Participated in team meetings to discuss client progress and adjustments.
- Helped clients navigate healthcare systems and access needed resources.
- Engaged in community outreach to promote available elder care services.

ACHIEVEMENTS

- Received commendation for exceptional service delivery and client satisfaction.
- Improved client retention rates by 25% through effective engagement strategies.
- Contributed to a successful grant application that expanded elder care services.