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SKILLS

- client-centered care
- advocacy
- wellness initiatives
- electronic health records
- training facilitation
- community outreach

EDUCATION

**BACHELOR OF ARTS IN PSYCHOLOGY,
UNIVERSITY OF CALIFORNIA, LOS
ANGELES, 2021**

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Achieved a 95% satisfaction rate among clients and families during annual evaluations.
- Instrumental in developing a resource guide for families navigating elder care options.
- Recognized for outstanding service with a community award in 2023.

Michael Anderson

CASE MANAGER

Innovative and compassionate Case Manager with a specialization in elder care, committed to enhancing the quality of life for seniors through tailored interventions and support. Expertise in developing comprehensive care plans that address the unique needs and preferences of elderly clients. Skilled in fostering collaborative relationships with families, healthcare providers, and community resources to ensure holistic care delivery.

EXPERIENCE

CASE MANAGER

Silver Linings Elder Care

2016 - Present

- Conducted in-depth assessments to evaluate client needs and develop personalized care strategies.
- Coordinated with healthcare professionals to ensure comprehensive service delivery.
- Maintained consistent communication with families to address concerns and provide updates.
- Implemented wellness initiatives aimed at promoting mental and physical well-being.
- Utilized electronic health records to document services and track client progress.
- Facilitated training workshops for caregivers on elder care best practices.

INTERN CASE MANAGER

Elder Care Advocates

2014 - 2016

- Assisted in developing and monitoring care plans for elderly clients.
- Participated in community outreach efforts to promote available elder care services.
- Gained experience in conducting client assessments under supervision.
- Helped organize support groups for families dealing with elder care challenges.
- Maintained accurate records of client interactions and services provided.
- Engaged in professional development workshops on elder care advocacy.