



MICHAEL ANDERSON

LEAD CASE MANAGER

CONTACT

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-  San Francisco, CA

SKILLS

- geriatric care
- care plan development
- team leadership
- community outreach
- regulatory compliance
- patient advocacy

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF ARTS IN SOCIAL WORK,
FLORIDA STATE UNIVERSITY, 2016

ACHIEVEMENTS

- Increased client engagement in care planning by 40% through enhanced communication efforts.
- Successfully implemented a new case management software, improving team efficiency by 25%.
- Recognized for excellence in service delivery with a state-level award in 2021.

PROFILE

Accomplished Case Manager with a robust background in geriatric care and a strong commitment to enhancing the well-being of elderly populations. Expertise encompasses the development of tailored intervention strategies and the implementation of care plans that prioritize patient-centered approaches. Proven track record in collaborating with healthcare teams to improve service delivery and outcomes for seniors.

EXPERIENCE

LEAD CASE MANAGER

Senior Health Services

2016 - Present

- Oversaw a team of case managers, ensuring adherence to best practices in elder care.
- Designed and implemented training programs focused on elder advocacy and resource navigation.
- Conducted in-home assessments to evaluate client needs and develop personalized care plans.
- Established partnerships with local agencies to enhance service offerings for clients.
- Utilized data analysis to track service utilization and outcomes, presenting findings to stakeholders.
- Advocated for policy changes to improve access to elder care services at the community level.

ASSISTANT CASE MANAGER

Elder Support Network

2014 - 2016

- Assisted in developing care plans based on client assessments and family input.
- Coordinated transportation and medication management services for clients.
- Monitored client health status and reported changes to the healthcare team.
- Facilitated support groups for families of elderly clients, providing education and resources.
- Maintained detailed documentation of client interactions and progress notes.
- Participated in community outreach initiatives to raise awareness of elder care resources.